

# Points to note for persons tested Prelimarily positive / positive pending admission to hospitals or isolation facilities leaflet

When you are tested positive upon COVID-19 nucleic acid testing such as those conducted at community testing centres / mobile specimen collection stations, you will be considered as infected. Your case will be added in the “COVID-19 Admission Allocation System”. **The handling of individuals with higher risks or serious conditions will take priority.** The Hospital Authority (HA) will conduct risk assessments based on the information available in the system, and transfer those patients in need to hospitals and other infected persons to community isolation facilities in an orderly manner.

If you have no symptom or have mild symptoms, please stay calm and monitor your health condition while waiting for admission.

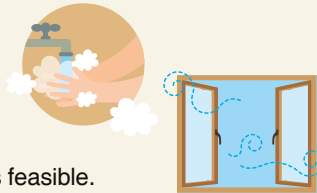
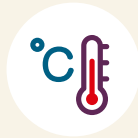
During your waiting period, please take note of the following:

## 1 Health Monitoring

- Please monitor your health condition and measure your body temperature twice daily.
- If you have mild symptoms, you may call HA telephone hotline 1836 115 for enquiries or call HA designated clinics to make an appointment. For information including the addresses and contact numbers of the designated clinics, please refer to “Important Contact Information”.
- If you develop warning symptoms, such as difficulty breathing or shortness of breath, loss of speech or mobility, pain or pressure in chest or abdomen, dizziness or confusion, seizures, severe muscle pain, not urinating, weakness or unsteadiness, decreased or no movement of fetus (for pregnant women), you should call 999 immediately or go to Accident and Emergency Department of hospitals directly. **Please inform the operator that you have been tested preliminarily positive / positive for COVID-19 and pending admission to hospitals or isolation facilities.**

## 2 Infection Control

- Perform hand hygiene frequently and observe cough manners.
- Keep the place well ventilated by keeping windows open as far as feasible. It is best to install an air purifier in the room.
- In case you need to leave home and go to clinic or Accident and Emergency Department for medical consultation, you should properly wear a well-fitted surgical mask and go directly to the hospital or clinic, while avoid using crowded public transportation as far as possible or staying in public areas on the way. The Government has set up a designated taxi fleet to provide free transportation services between your place of residence and the designated clinics.
- For more details please refer to “**Health Advice for Persons Tested Positive / Prelimarily Positive for COVID-19 and Pending Admission to a Hospital or Isolation Facility**”.



## 3 Daily Necessities

- You need to stay in the place of residence while waiting for admission to a hospital or isolation facility.
- It is preferable that you stay in your own room. Keep the door closed and avoid face-to-face contact with other household members as far as feasible. Wear a well-fitted surgical mask properly when you need to leave your room.
- Any other person(s) (e.g. friends, relatives and persons not living together) should not enter his/her room or place of residence
- Avoid having meals or sharing personal items with other household members.
- You are required to make your own arrangements for basic daily necessities and/or food, such as by friends and relatives not under quarantine or ordering online / through telephone (you are advised to use contactless payment methods). Nevertheless, persons delivering these items should leave them at your door (e.g. a chair outside your door) and are not allowed to enter your home. You should also avoid having face-to-face contact with them.
- If you cannot make arrangements for your daily necessities, please contact the 1833 019 Hotline.



## 4 Handling of household garbage

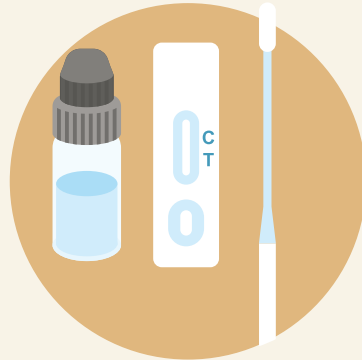
- Garbage should be well wrapped and passed to household member to help with disposal.
- Perform hand hygiene afterwards

## 5 Medical needs of infected persons and relevant arrangement

- An HA telephone hotline 1836 115 has been set up to answer enquiries on medical information and provide infection control advice for persons pending admission to hospital or isolation facilities.
- In addition, HA has also activated designated clinics for COVID-19 Confirmed Cases to assist in providing diagnosis and treatment for people who have been notified of their positive results, and are presenting with relatively mild symptoms of infection (e.g. fever, cough, sore throat) requiring medical advice while awaiting admission to hospitals or isolation facilities. For information including the addresses and contact numbers of the designated clinics, please refer to “Important Contact Information”.
- You can book the designated fleet services through the dedicated booking platform ([www.designatedtaxi.hk.com](http://www.designatedtaxi.hk.com)) or through the hotline at 3693 4770.
- Nevertheless, if your health condition deteriorates, you should urgently call the 999 hotline for arranging ambulance transfer to hospital as early as possible.

## 6 Testing Arrangement

- On Day 14 after obtaining a positive nucleic acid test result you should undergo a Rapid Antigen Test (RAT) (the day following testing or collection of sample is counted as Day 1; if there is no such testing or collection record, the day on receiving positive nucleic acid test result is counted as Day 1).
- If you obtain a negative result for the Day 14 RAT test, you may leave your home and continue with your daily activities. Your queue in “COVID-19 Admission Allocation System” will be automatically cancelled and you will be marked as discharged / recovered. Please maintain good personal hygiene at all times.
- If you obtain a positive RAT result on Day 14, you should continue waiting and undergo daily RAT until a negative result is obtained. You may then leave your home and continue with your daily activities.



## 7 Rapid Antigen Tests

- Please refer to the “Rapid Antigen Test for COVID-19 Points to Note”. You may visit <https://www.chp.gov.hk/en/r/1347> or scan the QR code below to view the instructions on how to do the RAT.



- Please take a photo immediately after reading the test to record the test result.
- If the RAT result is positive, it is likely that you have not fully recovered. Please remain calm, wait at home patiently and continue with daily RAT.
- If the RAT result is invalid, you should check whether the sample type, sample collection method and testing method are correct according to the instructions provided by the manufacturer and repeat the test with correct methods with a new test kit.

## 8 Electronic Wristband Arrangement

- Service providers engaged by Government will arrange staff to visit you at your dwelling place to help you put on electronic wristband and deliver instructions on installation of the “StayHomeSafe” mobile app. In certain circumstances, the staff may provide a “StayHomeSafe” set-top box together with the electronic wristband for you.
- The Government will monitor whether you stay in your dwelling place during your waiting period by means of the electronic wristband.
- When you have obtained a negative RAT result on or after Day 14, or when you are admitted to a hospital or isolation facility, you may cut and dispose of the wristband and uninstall the “StayHomeSafe” mobile app.

For enquiries related to the identity of staff of service providers, the electronic wristband and the “StayHomeSafe” mobile app, please contact the hotline 5394 3150, send email to [shs@ogcio.gov.hk](mailto:shs@ogcio.gov.hk) or send your name and contact number to 5394 3388 via SMS message or use WhatsApp Helpline 9617 1823.

For details please visit the “StayHomeSafe” Mobile App User Guide webpage at <https://www.coronavirus.gov.hk/eng/stay-home-safe.html>

**We express our heartfelt thanks  
to you and your family for your cooperation.**

**Together we fight the virus.  
We will surely overcome the epidemic.**



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